

# Angela Druckman, CST



## TRAINER PROFILE

Having served as a Product Owner, ScrumMaster and team member, Angela Druckman has seen first-hand how agile practices and Scrum in particular can lead organizations to project success. As one of CollabNet's Certified Scrum Trainers, she helps organizations all over the world harness the potential of the Scrum framework. Angela conducts dozens of Scrum training courses each year and also provides on-site, private coaching in Agile Transformation. Working closely with customers in such diverse fields as semiconductors, financial services, media and chemical production with projects that have ranged from small system enhancements to multi-year, multi-million dollar initiatives, she has repeatedly helped organizations surface and resolve organizational dysfunction through Agile practices.

Prior to joining CollabNet, Angela served as an agile practitioner and guide for a variety of clients seeking Agile Transformation. Within these organizations, she not only guided teams in their quest to learn and do Scrum well but also helped senior management realize the business value of the framework. She helped teams and companies achieve measurable gains in productivity and effectiveness through their use of agile practices.

A graduate of the University of Washington, Angela holds a Bachelors of Science degree in Computing and Software Systems. Currently, she lives in Seattle with her husband, Ralph, and their four children. Angela is also author of Collabnet's Agile Transformation Strategy Whitepaper.

*For more of Angela's thoughts on Scrum, visit her blog at <http://blogs.collab.net/agile/>*

*"Excellent class, great format! Angela did an outstanding job teaching the foundations of Scrum."*

- Danny Wallace,  
Director/Partner

*"I am a contractor so not only does a course like this cost me the tuition but also the hours lost. This course was worth far more than I paid – excellent content & organization. But most of all, fantastic instruction!"*

- Randy Beard,  
Project Manager

*"Eloquent and fluid, wonderfully knowledgeable, full of relevant & funny examples, perfectly patient. Awesome!"*

- Alex Gemmell,  
Web Developer

## Angela Druckman Customer Testimonials

*"This course was one of the best I have taken! Angela was awesome! She had great examples to support the presentation and truly understands the process. I can't wait to get back to work and try out Scrum! Angela was the best. I would highly recommend her!"*  
-- Ken White, Sr. Project Manager | Federal Reserve Bank of Boston

*"Angela was excellent! I feel well prepared for the exam and knowledgeable enough about Scrum to start using it in the real world."*  
--Sharon Taubenfeld, Program Manager

*"Angela was great. She didn't dodge questions at all and I really appreciate that. I want to subscribe to her blog!"*  
--Jason Gleason, Lead Software Engineer

*"I know our Scrum process needed to be optimized, but I had no idea how much! We are clearly not really doing Scrum. I am looking forward to taking what I learned from Angela and implementing it back at the office starting tomorrow! Angela is fantastic. A very enthusiastic and great teacher!"*  
--Shannon Howe, Director of Data Management

*"I am very satisfied and extremely happy that I took this class! I can take this experience back to my company and expand it. Angela is awesome!"*  
--Joanie Griffin, ScrumMaster

*"Angela is excellent! I loved her style and demeanor."*  
--Melissa Mueller, Product Designer, iRise

*"Great class! I really appreciate the case studies and real life applications. I need to learn the theory and how to apply it! I learned things that I can immediately use. Angela was great! She was very personable and experienced."*  
--Jennifer Rodgers, Principle Consultant

*"Excellent class and great format! Angela did an outstanding job teaching the foundations of Scrum!"*  
--Danny Wallace, Director/Partner

*"Great course. The content was good and Angela did a great job. I would recommend it to a friend or colleague interested in Scrum/Agile Frameworks."*  
--Michael Gun, IT Audit Sr. Manager

*"Angela was excellent, passionate, patient and a great communicator!"*  
--Jeffrey Dutton, Chief Engineer

*"Angela was terrific! She had enjoyable presentations skills and was very personable. The course was excellent in the quality of the content and terrific presentation."*  
--Karen Kaussner, Project Manager

*"Great job! Angela was comfortable with the class which created a relaxed atmosphere."*  
--Jamie Lowery, Consultant